

Notifying all users in particular ServiceDesk

Question: I need to notify all users in a specific service desk. How?

Answer: Make use of `$jirassimo.serviceDeskCustomersEmails("JIRA_PROJECT_KEY")` function like this:

Send to * EMAIL

Subject * An email to all service desk customers

Issue field picker ▾

To * Choose JIRA fields `$jirassimo.serviceDeskCustomersEmails("SWASUP")`