Sending notification on workflow transition

One of the most typical use cases for notification is when status is transitioning from A to B, say "Open" to "In Progress".

The screenshot below demonstrates how to achieve it:

Notification configuration

Name*	Testing status change
Enabled*	☑
	You can temporary disable this notification if necessary
Audit enabled	☐
	When audit is enabled, each message sent with this configuration is saved as a comment to related JIRA issue
JIRA Event*	Issue workflow transition ⬍
	When this event happens in JIRA - we'll send you a notification, or you can define your custom scheduler
Projects	Any project ✕
Issue types	Any issue type ✕
Status changed from	Open ✕ To In Progress ✕
JQL Rule	
	Additional JQL criteria the issue must match (Mandatory when Custom scheduled).
	Also, please make sure Raley notifications addon has permissions to query your JIRA (managed through user management menu)

Note, that you can specify one or more "source"/"target" statuses or any status by picking "Any status".

The notification will be processed if the actual issue status is transitioned from A to B and

1) A is in statuses list specified in FROM and B is in statuses list specified in TO.

or

2) A is in statuses list specified in FROM and TO is **Any Status**

or

3) FROM is **Any Status** and B is in statuses list specified in TO

You can also specify Project(s) to which this notification should be applicable as well as Issue type(s). When more fine-grained control needed you can also provide a JQL rule that the issue must match against.

Specify the recipients using TO, CC and BCC combos and textboxes. For testing purposes, you might want to disable the **Do not notify author of the change** checkbox.

Finally, generate a message template using our Template Wizard. Once it is in place, choose an existing ticket and paste it into **Issue key** textbox and click **Preview notification** button. You'll be presented with the email that is about to be sent if this notification configuration would be fired.

You can also test-drive the email - just click on the **Send test message** button and Raley will send an email as if this notification was triggered with the issue key specified in **Issue key** textbox.