

Conditional notification depending on the value chosen from custom field

Problem: you have defined a custom field (select, radio, checkboxes or multi-select) that defines people who need to be notified and would like to send them a notification

Solution: first, you need to identify possible values that your custom field can contain. For that, create a test ticket in your Jira and select all values possible in your custom field.

Then, type the following line into your template editor in Raley:

```
$issue.fields.customfield_12345
```

Replace 12345 to the actual code of your custom field. You can get it from "Field picker" button to the right from template.

Type the ticket key into the text input right from template editor and click "Preview Notification". You'll see a text similar to this:

```
[{self=https://jirassimo-dev.atlassian.net/rest/api/2/customFieldOption/10235, id=10235, value=Vladimir Crasts},  
{self=https://jirassimo-dev.atlassian.net/rest/api/2/customFieldOption/10236, id=10236, value=Vladimir Home}]
```

Note, that there're two properties here: id and value. ID stands for internal code of the value chosen, while Value is a human-readable representation of that code shown in UI.

Next step is to map ID to actual email address. You will do it in Raley Notifications home screen, by clicking to "Settings" and choosing "Custom properties" tab. Here's an example how mapping should look like:

id to email mapping

```
10235=vladimir.crasts@company.com  
10236=vladimir.home@gmail.com
```

Note, that in the pairs above the first entry corresponds to value in id attribute and the second entry is an actual email address where notification will go.

Save the settings and go back to your Notification and set your TO value as in the screenshot below:

The screenshot shows the Raley notification template editor interface. It includes fields for 'Send to' (set to EMAIL), 'Subject' (set to Hello), and 'To' (set to Choose JIRA fields). A blue box highlights the code entered in the 'To' field: `#foreach ($arr in $!issue.fields.customfield_12345)
$jirassimo.settingValue($!arr.id),
#end`. An 'Issue field picker' button is visible next to the Subject field. At the bottom, there is a checkbox labeled 'Do not notify author of the change'.

That's it! Once the notification is fired, Raley will go through all values selected in customfield_12345 and based on the ID selected, will retrieve an email address from settings and send the email there.