

How to send comment notifications for restricted comments

Problem: Your users are adding comments which are limited by visibility to specific Project roles, like shown on example screenshot below:

Activity

All Comments Work Log History Activity

admin added a comment - 3 minutes ago - Restricted to Administrators

Hello

This comment is visible to admins only.

Comment

How to configure a Raley Emails Notifications so, that it would only trigger when a comment is added by a user in project role **Administrators** ?

Solution: Create a Notification configuration like shown in the example below:

Title* Notification on restricted comment

Give your notification a name

Enabled ☒

You can disable your configuration temporarily if needed

Audit enabled ☐

When checked, Raley will log every sent message under issue's activity tab: Raley Audit

Notification type* JIRA issue event

Project* MFP - MFP x

Issue type* Any x

Event* Issue comment added

JQL filter

Additional JQL criteria the issue(s) must match.

Run as

Jira username that will run this JQL filter

Say, that you want to notify issue reporter and issue watchers but only if they have specific role in this project. In our example, we'll use role Administrator.

So, instead of picking "Reporter" and "Issue watcher" from TO combobox, you'll add the following script in the free-form email section (just to the right from TO) like this:

restricted comment notification template

```
#if ($jirassimo.userHasRole("Administrators", "MFP", $!issue.fields.reporter.key))
  $!issue.fields.reporter.emailAddress ,
#end

#foreach ($watcher in $!issue.watches.watchers)
  #if ($jirassimo.userHasRole("Administrators", "MFP", $!watcher.key))
    $!watcher.emailAddress ,
  #end
#end
```

On the first line we check if reporter has project permission Administrators in project MFP and on the 6-th line we check the same for every issue watcher. Please note, that you'll need to add commas after each emailAddress, as there could be several emails and they need to be separated by commas