

How to notify mentioned users

User mentions in form of [Vlad](#) can be added in Jira text fields like description, comments etc. A typical business requirement is to notify that user when he or she is mentioned.

To make it happen, you need to extract mentioned users from specific field and use the returned value as text email destination like shown on the screenshot below:

Send via*

EMAIL

▼

TO

Choose JIRA fields

▼

Do not notify author of the change

☐

\$jirassimo.mentionsEmails(\$issue.addedComment.body)

✎

The invocation of `$jirassimo.mentionsEmails()` will parse newly added comment's body for mentioned users and return a comma-separated list of emails.

Another option is to use a special Notification configuration like the one shown below:

Notification details

Title*

Give your notification a name

Enabled ☒

You can disable your configuration temporarily if needed

Audit enabled ☐

When checked, Raley will log every sent message under issue's activity tab: Raley Audit

Notification type*

Project*

Issue type*

Event*

Send via*

TO

Notify author

CC

BCC

Send as

Subject*

MIME type

Outgoing email server

Message template*

This notification configuration will be fired when mentions appear in project FFF.

The email message will contain text where the user(s) were mentioned in HTML format.